

SET TOP BOX SCHEMES, TYPE, PRICE AND TERMS AND CONDITIONS

The Company has following three Set Top Box Schemes:

a) Outright purchase scheme

Sl.no.	Type of Set Top Box (STB)	MRP (Rs.)
1	Standard Definition	1999/-
2	High Definition	2999/-

General Terms and Conditions:

1. The Company reserves the right to change the price of the STB from time to time.
2. The STB purchased under this scheme is inclusive of taxes.
3. The STB purchased under this scheme has a warranty of one year, which is applicable from the date of purchase of the STB.
4. The warranty of one year is not valid in case the STB has been tampered with or damaged by the subscriber.
5. The ownership of the STB under this scheme vests with the subscriber.
6. Post the warranty period, the Company reserves the right to charge the subscriber for the repairs as per the rates to be announced by the Company from time to time.
7. The Company would charge one time installation fee of Rs. 350 (exclusive of taxes) and one time activation fee of Rs. 100 (exclusive of taxes) per STB under this scheme.
8. In case subscriber requests for relocation of his connection from one location to another, it shall be in accordance with Regulation 14 of The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017.
9. In case of temporary suspension of broadcasting services related to television on request from a subscriber, it shall be in accordance with Regulation 12 of The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017.

b) Rental scheme

Sl.no.	Type of Set Top Box (STB)	Monthly Rental (in Rs.)	Security Deposit
1	Standard Definition	Rs. 75	Refundable Security Deposit of Rs. 800
2	High Definition	Rs. 100	Refundable Security Deposit of Rs. 1200

General Terms and Conditions:

1. The Rental under this scheme is to paid for a period of 3 years.
2. The Monthly rental to be paid is exclusive of Taxes.
3. The company would service the STB during the period of three years as per the relevant provisions of the “The Telecommunication (Broadcasting and Cable Services) Standards of quality of Service and Consumer Protection (Addressable Systems Regulations, 2017).
4. Post the term of 3 years, the company reserves the right to charge the subscriber for the repairs as per the rates to be announced by the company from time to time.
5. The Company would charge onetime installation Fee of Rs. 350 (exclusive of taxes) and onetime activation fee of Rs. 100 (exclusive of taxes) per STB under this scheme.
6. The full security deposit without any deduction subject to any outstanding payment shall be refunded to the subscriber, if he/she returns the set top box, at any point of time, provided that the set top box has not been tampered with.
7. In case subscriber requests for relocation of his connection from one location to another, it shall be in accordance with Regulation 14 of The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017.
8. In case of temporary suspension of broadcasting services related to television on request from a subscriber, it shall be in accordance with Regulation 12 of The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017.

c) Netvision Set Top Box Schemes

The Company reserves right to formulate other CPE scheme in future in line with The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017 and the same shall be intimated to the subscribers as and when they are announced.

Sl.no.	Type of Set Top Box (STB)	Monthly Rental (in Rs.)	Security Deposit
1	Standard Definition	Rs. 18	Refundable Security Deposit of Rs. 450
2	High Definition	Rs. 20	Refundable Security Deposit of Rs. 650

General Terms and Conditions:

1. The Rental under this scheme is to be paid for a period of 5 years.
2. The Monthly rental to be paid is exclusive of Taxes.
3. The company would service the STB during the period of five years as per the relevant provisions of the “The Telecommunication (Broadcasting and Cable Services) Standards of quality of Service and Consumer Protection (Addressable Systems Regulations, 2017).
4. Post the term of 5 years, the company reserves the right to charge the subscriber for the repairs as per the rates to be announced by the company from time to time.
5. The Company would charge onetime installation Fee of Rs. 350 (exclusive of taxes) and onetime activation fee of Rs. 100 (exclusive of taxes) per STB under this scheme.
6. The full security deposit without any deduction subject to any outstanding payment shall be refunded to the subscriber, if he/she returns the set top box, at any point of time, provided that the set top box has not been tampered with.
7. In case subscriber requests for relocation of his connection from one location to another, it shall be in accordance with Regulation 14 of The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017.
8. In case of temporary suspension of broadcasting services related to television on request from a subscriber, it shall be in accordance with Regulation 12 of The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017.